

Quest Echo – Privacy Policy

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1. Data Controller

Jacob Jørgensen Medieproduktion
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jacob@jacob-joergensen-medieproduktion.dk

2. Personal Data We Collect

Email address, account status, consent records, technical logs, and usage data collected via Google Analytics.

3. Purposes & Legal Bases

We process personal data for account access, subscription billing, transactional emails (contract), app analytics (legitimate interests), and marketing emails where consent is given.

4. Payments

Payments are processed by Stripe. We do not store full payment card details.

5. Analytics

We use Google Analytics to understand usage and improve the App. Analytics data may be processed outside the EU with appropriate safeguards.

6. Hosting

The App is hosted on Vercel. Data may be processed on servers located within or outside the EU/EEA with appropriate safeguards.

7. Data Retention

Data is retained only as long as necessary for account operation, legal obligations, and consent records.

8. Security

We apply appropriate technical and organizational security measures to protect personal data.

9. Your Rights

You have the right to access, correct, delete, and object to processing of your personal data, and to withdraw marketing consent at any time.

10. Marketing Communications

Marketing emails are sent only with explicit opt-in consent and always include an unsubscribe link.

11. Cookies

The App uses essential cookies and analytics cookies via Google Analytics, where legally permitted.

12. Children's Privacy

The App is not intended for users under 16 years of age.

13. Changes

We may update this Privacy Policy from time to time.

14. Contact

For privacy questions, contact jacob@jacob-joergensen-medieproduktion.dk.