

# Quest Echo – Terms & Conditions

Last updated: 01/02-2026

## 1. Definitions

“Quest Echo,” “we,” “us,” “our” means Jacob Jørgensen Medieproduktion, a Danish business, owner and operator of the Quest Echo application. “App” means the Quest Echo mobile-first soundboard for tabletop and board games, including HeroQuest. “User,” “you” means any individual who uses the App. “Subscription” means the paid, auto-renewing digital access to the App. “Content” means audio files, sound effects, music, interfaces, and other materials provided through the App.

## 2. Acceptance of These Terms

By purchasing a Subscription and using the App, you agree to these Terms & Conditions and the Quest Echo Privacy Policy. Acceptance is recorded at sign-up. If you do not agree, do not purchase or use the App.

## 3. Eligibility & Age Requirement

You must be at least 16 years old to use the App and have the legal capacity to enter into a binding agreement.

## 4. Account Registration & Security

Accounts are created only after successful payment and require an email address. You are responsible for maintaining the confidentiality of your account and for all activity under it.

## 5. Subscription, Billing & Auto-Renewal

Quest Echo is available exclusively as a paid subscription billed monthly in advance. Subscriptions automatically renew each month unless cancelled before the renewal date. Payments are processed by Stripe. We do not store full payment card details.

## 6. Cancellation & Refunds

You may cancel your subscription at any time. Cancellation takes effect at the end of the current billing period. Except where required by law, payments are non-refundable. By purchasing access, you expressly agree that digital access begins immediately and acknowledge that your statutory right of withdrawal may be lost once access has started, in accordance with EU consumer law.

## 7. License

We grant you a limited, non-exclusive, non-transferable, revocable license to use the App for personal, non-commercial tabletop and board-game use.

## 8. Intellectual Property

All intellectual property rights in the App and its Content are owned by or licensed to Jacob Jørgensen Medieproduktion.

## 9. Acceptable Use

You agree not to misuse the App, circumvent payment systems, reverse engineer the App, or interfere with its operation.

## 10. Disclaimers

The App is provided “as is” and “as available” without warranties of any kind.

## 11. Limitation of Liability

To the maximum extent permitted by law, Jacob Jørgensen Medieproduktion shall not be liable for indirect or consequential damages arising from use of the App.

## 12. Termination

We may suspend or terminate access if these Terms are violated or if payment fails.

## 13. Changes

We may update these Terms from time to time. Continued use constitutes acceptance of the updated Terms.

## 14. Governing Law & Jurisdiction

These Terms are governed by Danish law. Any disputes shall be subject to the exclusive jurisdiction of the Danish courts.

## 15. Contact Information

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